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on April 9, 2010

PATENT  
Attorney Docket No.: 027385-000200US

TOWNSEND and TOWNSEND and CREW LLP

By: /Shelley Reames/

**IN THE UNITED STATES PATENT AND TRADEMARK OFFICE**

In re application of:

Patrice M. Fabre et al.

Application No.: 10/796,718

Filed: March 8, 2004

For: INTEGRATING A WEB-BASED  
BUSINESS APPLICATION WITH  
EXISTING CLIENT-SIDE  
ELECTRONIC MAIL SYSTEMS

Customer No.: 20350

Confirmation No.: 1798

Examiner: Recek, Jason D.

Technology Center/Art Unit: 2442

AMENDMENT

Mail Stop Amendment  
Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

Commissioner:

In response to the Office Action mailed October 20, 2009, please enter the following  
amendments and remarks:

**Amendments to the Claims** are reflected in the listing of claims which begins on  
page 2 of this paper.

**Remarks/Arguments** begin on page 10 of this paper.